



### **Cancellation and No Show Policy**

Our dental practice is no different than most time dependent businesses in that it runs by appointments. This helps assure that the appropriate amount of time is reserved for you and that the appointment following yours will be on time. Emergencies and complications do occur which can affect treatment time, but we try very hard to respect the valuable time of all patients.

If you are late, the appointment may still end at the appointed time. Even so, we will do our best to complete your treatment. If you find it necessary to cancel or change an appointment, please allow at least 48 hours prior notice. We do realize that urgencies and emergencies do occur and we will try to be as understanding and accommodating as possible for last minute changes in your schedule.

It has not been our policy to charge for broken appointments. However, if the same person or persons continue to do so, a \$35 charge for the missed appointment may be charged.

We value you as a patient and your time as an individual and hope that we can maintain a professional and sound relationship.